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## INFORMATION DISCLOSURE STATEMENT BY APPLICANT

(use as many sheets as necessary)

C	omplete if Known	An	
Application Number	10/053,872	1	
Filing Date	January 24, 2002	Mar	
First Named Inventor	Samuel KALLNER et al	-7/2	
Group Art Unit	2643	100	
Examiner Name		CPA	
Attorney Docket Number	KALLNER=1	116	

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	OTHER PRIOR ART - NON PATENT LITERATURE DOCUMENTS	
Cite No.	Include name of the author (in CAPITAL LETTERS), title of article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), votume-issue number(s), publisher, city and/or country where published	T <sup>2</sup>
AA	U.S. Provisional Patent Application Serial no. 60/264,520, "Hybrid JTAPI Provider Model", filed January 25, 2001	
AB	The Parlay Technical Team, "Parlay API's 2.1: Generic Call Control Service Interfaces", June 26, 2000	
AC	U.S. Patent Application Serial no. 09/896,107, "Virtual Call Center"	
AD	Java <sup>™</sup> Telephony Specification, JTAPI version 1.3, June 30, 1999	
AE	Package javax.telephony, JTAPI version 1.3, June 30, 1999	
7 AF	"JAIN <sup>tm</sup> , a set of Java <sup>tm</sup> APIs for Integrated Networks", Jain Java Call Control (JCC) Application Programming Interface (API), version 1.0, Overview of the API, January 19, 2001	
AG	JAIN <sup>™</sup> JCC Specification, obtained from the internet on January 17, 2002, from <a href="http://jcp.org/jsr/detail/21.prt">http://jcp.org/jsr/detail/21.prt</a>	
AH	"JTAPI Intriduction", <u>The Source for Java<sup>™</sup> Technology</u> , obtained from the internet on December 27, 2001, from http://java.sun.com/products/itapi/	
4 AI	"An Introduction to JTAPI (Java Telephony API) Release 1.2, Rev. 0.7", obtained from the internet December 27, 2001, from http://java.sun.com/products/jtapi/jtapi-1.2/JTAPIWhitePaper_0_7.html	
AJ	Microsoft, "Windowse Operating System: IP Telephony with TAPI 3.0", 1997	
AK	"The Java Telephony API: An Overview", Version 1.2, October, 1997, obtained from the internet December 27, 2001, from http://java.sun.com/products/jtapi/jtapi-1.2/Overview.html	
AL	"Java Telephony API Call Control Extension Package", Version 1.2, October, 1997, obtained from the internet December 27, 2001, from <a href="http://java.sun.com/products/ftapl/ftapl-1.2/CallCtlOverview.html">http://java.sun.com/products/ftapl/ftapl-1.2/CallCtlOverview.html</a>	
/ AM	"User's Reference: Generic JTAPI Reference Manual, Version 1.2', IBM Halfa research Lab, July 2001	
AN	U.S. Patent Application Serial no. 09/885,578, "Service Application Architecture For Integrated Network Service Providers"	
) AO	U.S. Patent Application Serial no. 09/885,576, "Service Logic Execution Environment Connector to Client Interface"	
AP	U.S. Patent Application Serial no. 09/885,577, "Service Logic Execution Environment for Telecommunications Service Components"	
/ AQ	"Jain <sub>TM</sub> Call Control API Enables Application Portability Across Heterogeneous Networks", obtained from the internet on January 17, 2002, from http://java.sun.com/pr/2000/06/pr000606-11.html	
	AAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAA	Include name of the author (in CAPITAL LETTERS), title of article (when appropriate), title of the Item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(e), published (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(e), published (book, magazine, journal, serial, exprosed (country where published (book), and the partay Technical Team, "Partay API's 2.1: Generic Call Control Service Interfaces", June 28, 2000  AC U.S. Patent Application Serial no. 09/896,107, "Virtual Call Center"  AD Java <sup>TM</sup> Telephony Specification, JTAPI version 1.3, June 30, 1999  AE Package javax.telephony, JTAPI version 1.3, June 30, 1999  AF "JAIN <sup>TM</sup> ", a set of Java <sup>TM</sup> API's for Integrated Networks", Jain Java Call Control (JCC) Application Programming Interface (API), version 1.0, Overview of the API, January 19, 2001  AG JAIN M JCC Specification, obtained from the internet on January 17, 2002, from <a href="http://jcp.org/js/r/detail/21.prf">http://jcp.org/js/r/detail/21.prf</a> AH JTAPI Intriduction", The Source for Java <sup>TM</sup> Technology, obtained from the internet on December 27, 2001, from <a href="http://java.sun.com/products/itapi/">http://java.sun.com/products/itapi/</a> AJ Microsoft, "Windows, Operating System: IP Telephony API) Release 1.2, Rev. 0.7", obtained from the internet December 27, 2001, from <a href="http://java.sun.com/products/itapi/itapi-1.2/JTAPI/WhitePaper 0.7.htm">http://java.sun.com/products/itapi/itapi-1.2/JTAPI/WhitePaper 0.7.htm</a> AL Java Telephony API: An Overview', Version 1.2, October, 1997, obtained from the internet December 27, 2001, from <a href="http://java.sun.com/products/itapi/itapi-1.2/JCall/CitOverview.htm">http://java.sun.com/products/itapi/itapi-1.2/JCall/CitOverview.htm</a> AL Java Telephony API: An Overview', Version 1.2, October, 1997, obtained from the internet December 27, 2001, from <a href="http://java.sun.com/products/itapi/itapi-1.2/JCall/CitOverview.htm">http://java.sun.com/products/ita</a>

Examiner Signature	ardubble	Date Considered	d 29/05	
	Contraction .			

<sup>\*</sup> EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

<sup>&</sup>lt;sup>1</sup> Unique citation designation number. <sup>2</sup> See attached Kinds of U.S. Patent Documents. <sup>3</sup> Enter Office that issued the document, by the two-tetter code (WIPO Standard ST.3). <sup>4</sup> For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. <sup>5</sup> Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST.16 if possible. <sup>6</sup> Applicant is to place a check mark here if English language Translation is attached.